

## **Community Relations**

### **Public Suggestions and Complaints**

The Board of Control is interested in receiving concerns and suggestions from members of the community. Any individual may make a suggestion or express a complaint at any member district or SASED office. All suggestions and/or concerns will be referred to the appropriate level staff member or SASED administrator who is most able to respond in a timely manner. Each concern or suggestion shall be considered on its merit.

An individual who is not satisfied after following the channels of authority, may file a grievance under the Board policy 2:260, *Uniform Grievance Procedure*. Neither this policy nor the *Uniform Grievance Procedure* creates an independent right to a hearing before the Board.

CROSS REF.: 2:140 (Communications To and From the Board), 2:230 (Public Participation at Board of Control Meetings and Petitions to the Board), 2:260 (Uniform Grievance Procedure), 3:30 (Chain of Command), 6:260 (Complaints About Curriculum, Instructional Materials and Programs) 8:10 (Connection with the Community)

ADOPTED: December 19, 2007

UPDATED: May 25, 2016